

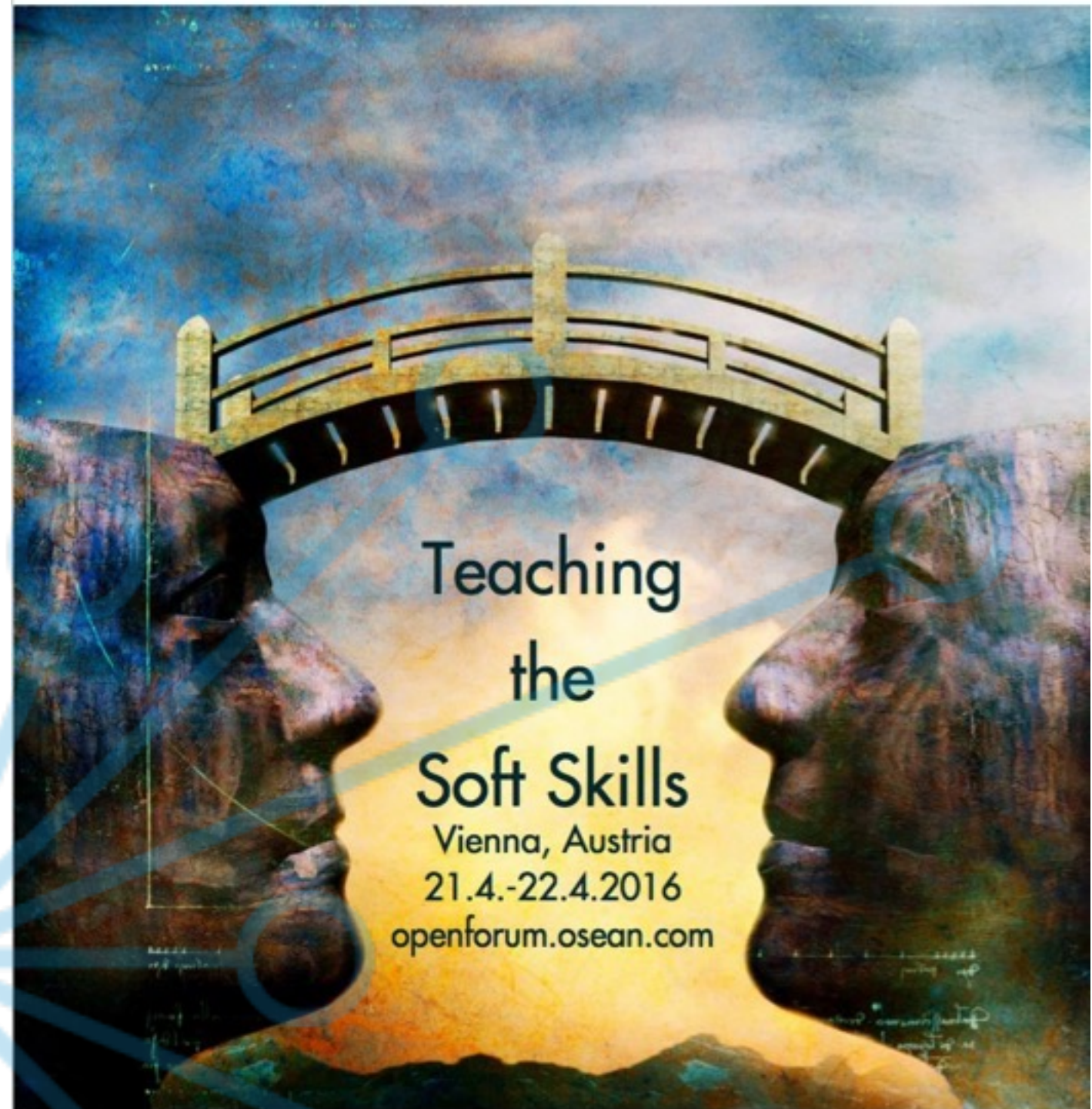


ISO

ISTITUTO
SUPERIORE
OSTEOPATIA

10 TIPS FOR “A GOOD OSTEOPATHIC EDUCATION”: TEACHING SOFT SKILLS THROUGH SOFT SKILLS

OsEAN
Osteopathic European Academic Network



OPEN FORUM 2016

Snapshots

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Translation: "You have a bruised rib."

"LANGUAGE PROFICIENCY IS THE ABILITY TO SPEAK, READ, AND WRITE STANDARD ENGLISH IN A BUSINESSLIKE WAY. ONE MAY HAVE THE 'HARD' SKILL OF KNOWING WHAT USAGE IS CORRECT AND WHAT IS INCORRECT, BUT LACK THE 'SOFT' SKILLS OF KNOWING WHEN TO USE ONLY STANDARD FORMS AND IN WHAT TONE TO USE THEM." (WAGGONER, 2002).

SKILLS: WHAT THEY ARE?

Left
brain

Hard vs



Soft

Right brain



Hard skills are normally refer to technical procedures or practical tasks that are typically easy to observe, quantify, and measure.

(Shakir, 2009).

Soft skills, which are normally referred as “PEOPLE SKILLS,” are not easily taught although. These skills can be typically categorized into three major categories namely:
personal attributes
interpersonal skills
problem solving and decision making skills
(Shakir, 2009).

Left
brain

Right
brain

Hard vs Soft

Hard skills refer to the skills in the technical category, dealing with data and administrative skills
(Weber et al, 2009).

Soft skills are defined as the “interpersonal, human, people or behavioural skills needed to apply technical skills and knowledge in the workplace”
(Weber et al, 2009)

There are suggestions
that **HARD** and **SOFT** skills
complement each other.

(1998)Kemper (1999) and McMurchie

Left
brain

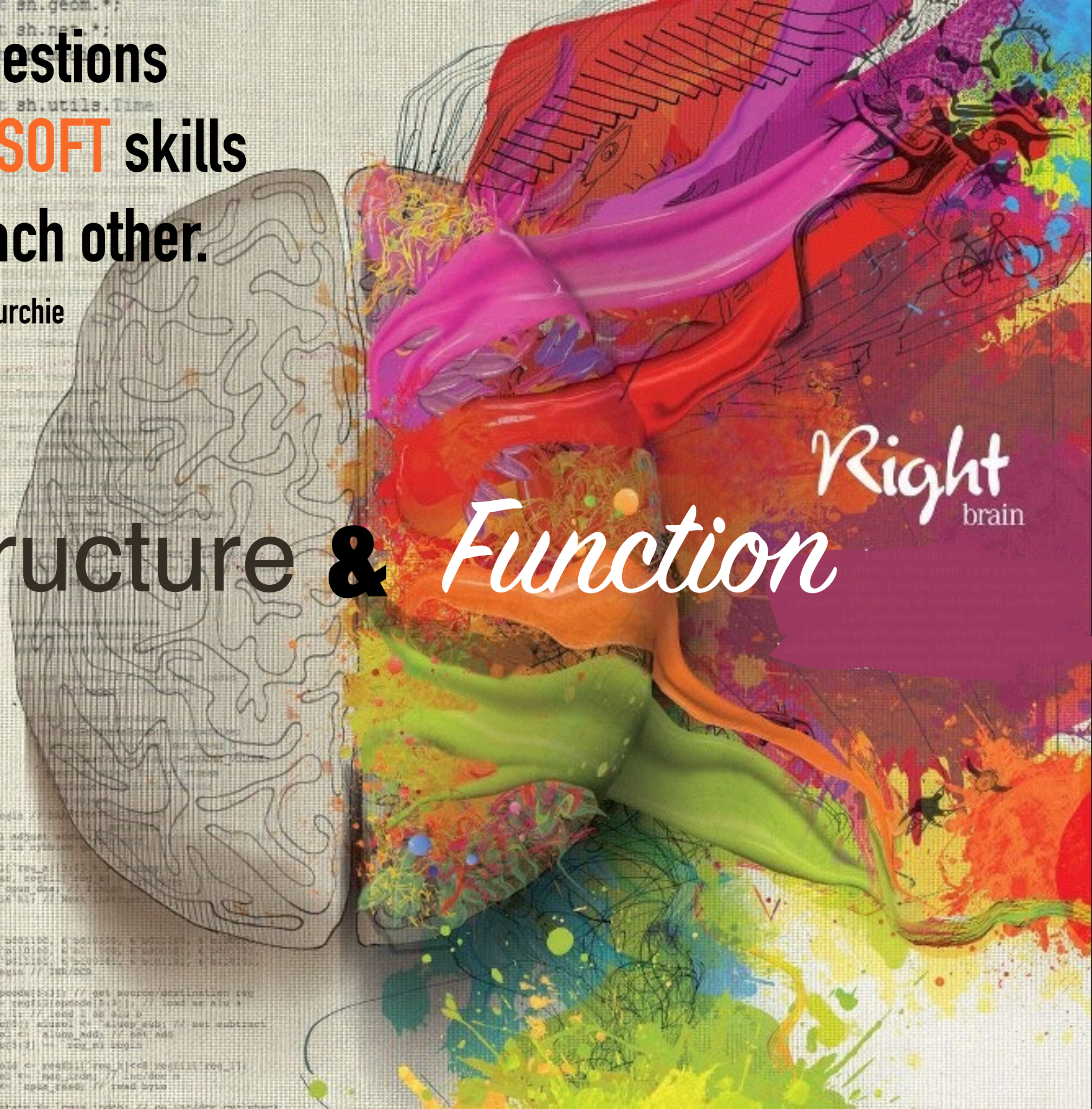
Right
brain

Hard & Soft

(1998)Kemper (1999) and McMurchie

Structure & *Function*

Right brain





Analyzing the skill requirements mentioned in online vacancy advertisements and found that 26% of all skills mentioned were soft skills. The six soft skills most commonly mentioned.

1. communication
2. interpersonal
3. leadership
4. organization
5. self-motivation
6. creativity

Gullivan, Truex and Kvasny (2003)

The capabilities for success in the accounting profession are identified and divided into the following five categories:

1. communication
2. intellectual
3. knowledge of public accounting
4. organizational and business knowledge
5. interpersonal

Arthur Andersen (1989)

A review of the literature (from
as far back as the earliest
studies in 1952 to date)
uncovered 107 soft skills.

**Fields where research on Soft Skills
was developed**

Employers/recruiters

STUDENTS

**Accreditation
authorities/**

ACADEMICS

