10 TIPS FOR “A GOOD OSTEOPATHIC EDUCATION”: TEACHING SOFT SKILLS THROUGH SOFT SKILLS
"LANGUAGE PROFICIENCY IS THE ABILITY TO SPEAK, READ, AND WRITE STANDARD ENGLISH IN A BUSINESSLIKE WAY. ONE MAY HAVE THE 'HARD' SKILL OF KNOWING WHAT USAGE IS CORRECT AND WHAT IS INCORRECT, BUT LACK THE 'SOFT' SKILLS OF KNOWING WHEN TO USE ONLY STANDARD FORMS AND IN WHAT TONE TO USE THEM." (WAGGONER, 2002).

SKILLS: WHAT THEY ARE?
Hard skills are normally refer to technical procedures or practical tasks that are typically easy to observe, quantify, and measure.

(Shakir, 2009).

Soft skills are defined as the “interpersonal, human, people or behavioural skills needed to apply technical skills and knowledge in the workplace”

(Weber et al, 2009).

Hard skills refer to the skills in the technical category, dealing with data and administrative skills
(Weber et al, 2009).

Soft skills, which are normally referred as “PEOPLE SKILLS,” are not easily taught although. These skills can be typically categorized into three major categories namely: personal attributes, interpersonal skills, problem solving and decision making skills (Shakir, 2009).
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There are suggestions that **HARD** and **SOFT** skills complement each other. (1998) Kemper (1999) and McMurchie
Analyzing the skill requirements mentioned in online vacancy advertisements and found that 26% of all skills mentioned were soft skills. The six soft skills most commonly mentioned:

1. communication
2. interpersonal
3. leadership
4. organization
5. self-motivation
6. creativity


The capabilities for success in the accounting profession are identified and divided into the following five categories:

1. communication
2. intellectual
3. knowledge of public accounting
4. organizational and business knowledge
5. interpersonal

Arthur Andersen (1989)
A review of the literature (from as far back as the earliest studies in 1952 to date) uncovered 107 soft skills.

Weber et al. 2009
Fields where research on Soft Skills was developed

- Employers/recruiters
- Accreditation authorities/
- ACADEMICS
- STUDENTS