

CANCELLATION POLICY

Full Refund

Cancellations made up to 30 days before the event (by 7th October 2024) are eligible for a full refund, minus a €20 administrative fee.

Partial Refund

Cancellations made between 29 and 14 days before the event (8th October – 23rd October 2024) are eligible for a 50% refund of the registration fee.

No Refund

Cancellations made less than 14 days before the event (from 24th October 2024 onwards) are not eligible for a refund. However, substitutions are allowed.

Substitutions

If you are unable to attend, you may transfer your registration to another person. Please notify us of any substitutions at least 3 days before the event by contacting us.

Special Circumstances

In cases of unforeseen medical emergencies or other exceptional circumstances, please contact us to discuss potential accommodations or exceptions.

Cancellation Requests

All cancellation requests must be submitted in writing. Refunds will be processed within 30 days after the event.

Contact

Daniela Mutafova – OsEAN Project & Event Manager
E-Mail: office@osean.com or daniela.mutafova@osean.com

We appreciate your understanding and cooperation.